

Pick-up of pallets from d-log

All items that are to be collected from d-log must first be created on the Spiel direkt eG web portal. Nothing can be collected from d-log that has not previously been created on the web portal.

Creating a pick-up order

A shipping order should be created for collection at <https://spiel-direkt-eg.eu/de/shipping-order>.

Pick-up must be selected as the shipping method.

Collection and notification

Pick-ups of pallets by d-log forwarders should be notified by the forwarder via **Cargoclix** if possible (Cargoclix is known to many forwarders).

This link takes you to **Cargoclix**: <https://www.cargoclix.com/d-log>.

Furthermore, the links to the Cargoclix user manuals for freight forwarders in German and English:

- in DE: https://spiel-direkt-eg.de/pdf/cargoclix/Quick-Manual-for-Carriers_DE.pdf
- in EN: https://spiel-direkt-eg.de/pdf/cargoclix/Quick-Manual-for-Carriers_EN.pdf

Other ways of notifying us of collections are by e-mail or telephone:

- E-mail address: **we-wa@d-log.de**
- Phone: **01751897971**

The pick-up takes place at the following address:

**d-log GmbH,
New Cologne Shaft 14-18,
45355 Essen**